
Our Standards at a glance

The following topics are in focus of the accreditation process at each individual Hotel:

Safety & Security

Protection of Guest identity

Control of guest identity

doors and locks

procedures for assessing guest rooms

evacuation information

cloak-rooms

parking facilities

warnings and safety information

safe deposit

baggage storage

loss & theft

video surveillance

packages and post

inspection of guest- and public area

Restaurant Banquet- and Meeting-Rooms

Solicitation and prostitution

Suspected loss of life

Handicapped guest

accident and illness

Information and communication with employees on safety and security

Entry and Exit control of staff

Crisis Management and Organization

Fire safety

external inspection

control of all electrical installations

Fire alarm System

Sprinkler

Fire extinguishing

compartmentation

Fire escape

Emergency lightening

Internal fire prevention inspections

Avoiding common ignition sources

contingency plans

evacuation

evacuation kit

Code of Ethics and Business Conduct

Surrounding area

reputation of part of the town/city the hotel is located in

reputation of street the hotel is located in

how does local police rate the security of the area

direct neighbors to the hotel (360')

any noisy neighbors within 300 meters (e.g. Discothek etc)

any dangerous neighbors within 1.000 meters (e.g. red-light district)

distance to next police station

distance to next fire brigade

taxi service available on-site

distance to next public transport (which kind? E.g. Metro, Bus, train)

distance to next jogging track

distance to next train station

distance to next airport

distance to next high-way

distance to next fast-food restaurant

distance to restaurant area

distance to bar-district

Sales & Marketing

sales and account management activities

capabilities to handle RFP's

meeting deadlines

WebSite

Booking technology

Licencing & general facilities

People

Lobby

Elevators & Corridors

Rooms

Restaurant

Bar

Business Center

Fitness Center

Comfort Zones